



## Brochure-route to Quality Certification Approval

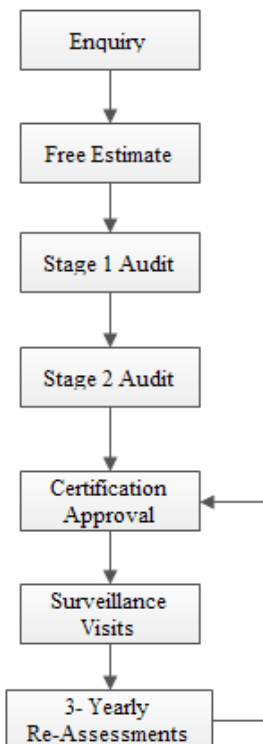
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### QUALITY CERTIFICATION

Following considerable publicity over the last few years, most companies are now aware that the badge of quality approval enhances their image in the business community and with prospective customers. Demonstrating that a company has a quality culture to supply conforming products and services is an important management challenge. An effective ISO 9001 Quality Management System can improve customer satisfaction, business efficiency and achieve considerable cost savings, whilst positively enhancing your Company Image.



1. Impartiality and Independence “AIS” is an independent accredited certification body.

2- Service Tailored to Your Business

We provide the certification service to satisfy your business, with;

- Audit programmers and dates to suit your business requirements,
- Matching audit skills to your; Quality/environmental Requirements, products, technology, Processes and services.
- We have our own Quality/Environmental Management System Auditors and Technical Specialists.
- Open-book approach to Auditing.
- Quality/environmental improvements identified

### 3. Enquiry & Free Estimate

Following your enquiry and completion of our application and questionnaire we review that information and provide you with a free estimate. There are no fees until you accept the estimate and return the signed



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contract that includes the conditions for certification. We contact you to start the certification process and agree dates for the Stage 1-Audit; assign an auditor who contacts you to finalize arrangements

#### **4. Stage 1 Audit**

The Stage1-Audit, on site, provides a focus for planning the Stage 2 Audit, reviews documentation specific to your business and works with your staff to quickly resolve any problems.

#### **5. Stage 2 Audit**

The Stage II Audit measures the effectiveness of the Quality Management System in managing your quality requirements, products, processes and services.

The audit is carried out alongside your own people, with results and findings openly discussed and reviewed. At the end of the audit a report is prepared for acknowledgement and acceptance by your company representative. Any corrective actions arising from the audit are discussed and any forward plan of work agreed, including a follow-up visit if needed.

#### **6. Certification Approval & Surveillance Programme**

When your quality management System complies with ISO 9001:2008 a certificate of approval is issued, which is valid for three years, subject to satisfactory on-going maintenance of your quality management system. Verification is through an audit surveillance programme that is carried out through yearly surveillance visits organized to fit in with your business requirements.

#### **7. Three-yearly Re-assessment Visit**

Every 3 years your quality management system needs to be re-assessed.

Following satisfactory reassessment your certificate is reissued for a further three years